



WELCOME TO NAPLES, ITALY!



HOURS OF OPERATION

Main Store

MON-SAT: 0900-1900

SUN: 1000-1800

Mini Mart (at the Navy Lodge)

MON-SUN: 0700-2100



NEX Exclusive Programs

NEXt Level Rewards

- **NEXt Level Rewards is a FREE rewards program offered exclusively at the NEX.**
- **Purchases accrue 1 NEXt Level Reward point per \$1 dollar paid. For example, a gas payment of \$500 USD will earn you 500 points...that's \$10 in rewards!**
- **Earn NEXt Level Rewards on select Residential Services such as rent and home gas delivery.**

HOW IT WORKS



Shop

At store checkout, provide your loyalty number or phone number. Online, you'll earn points automatically.



Earn

After every 250 points earned you will receive your \$5 reward.**



Receive

Check your email or ask at store checkout if you have any available rewards. Rewards are automatically available for in-store use.



Redeem

Use your rewards at your Navy Exchange store.



NEX Exclusive Programs

Ship to Store

- *Ship to Store will have your order from myNavyExchange.com waiting for you in a secure, convenient location.*
- *Ship to Store orders typically arrive in 7-10 days in OCONUS.*

A vertical advertisement for NEX Ship to Store. At the top is the NEX Navy Exchange logo. Below it, the text 'SHIP TO STORE' is written in large, bold, white letters. Underneath that, 'FAST • FREE • SECURE' is written in yellow. The main text reads: 'Shop online at myNavyExchange.com and have your order SHIPPED FREE just 3-5 days* stateside or 7-10 days* abroad!'. At the bottom, a smiling female sailor in camouflage uniform is holding a cardboard box with the NEX logo on it. The background is a dark blue with a grid pattern and a large NEX logo.



NEX Exclusive Programs

Military Uniforms

- **There are three convenient ways to purchase a Navy or Marine Corps uniforms.**
 - **NEX Uniform Shops**
 - **Uniform Support Center's toll-free numbers.**
 - **All NEX Uniform Shops have a "red phone" with an automatic direct dial connection to a Uniform Support Center customer service agent.**
 - **myNavyExchange.com**

NEX
myNavyExchange

**LOOKING FOR A DIFFERENT
SIZE OR ITEM?**

**THERE ARE EVEN
MORE UNIFORMS**

**JUST A PHONE CALL
(OR MOUSE CLICK) AWAY.**

Use the Red Phone here, or order from the comfort of your home using the toll free number or the myNavyExchange web site.
1-800-368-4088 or myNavyExchange.com

SCAN HERE TO LEARN MORE



NEX Exclusive Programs

Customer Engagement Surveys

- **Want a chance to win \$250 and make NEX Naples better? Make sure you fill out the customer satisfaction survey every time you shop the NEX.**



WIN A GIFT CARD

Tell us about your shopping experience and enter to win 1 of 4 **\$250** NEX GiftCards awarded each month.

GO TO: myNavyExchange.com
AND CLICK ON "TAKE A SURVEY"

or

Scan QR code





NEX Residential Services Office



Hours of Operation
MON-FRI: 0830-1800
SAT: 1000-1800
SUN: CLOSED

Phone Numbers
081.813-5341
081.813-5319
081.813-5357





NEX Residential Services: TIM Internet

On Base Service

- ***On Support Site, TIM offers a fiber optic technology service (fiber to the building) at speeds of up to 20Mbps, up to 80Mbps and up to 300Mbps with Wi-Fi and wired connection in family housing.***
- ***For unaccompanied service members, TIM offers internet at speeds of up to 20Mbps and up to 40Mbps.***
- ***Bundles can include TV (SKY/AFN), fiber internet, and home phone.***

Off Base Service

- ***Internet bandwidth service offered depends on the location of the residence from the main server. Ask about unlimited call plans for the United States and Western Europe.***





NEX Residential Services: Fuel Card & Home Gas Delivery

Fuel Card



- ***Up to 400 Liters a month based on primary vehicle engine size and type. Exempt from VAT, local and regional taxes.***
- ***Gas Cards are accepted at all authorized ENI & AGIP stations across Italy.***



Home Gas Delivery

- ***Customers can purchase 400 liters per month (April – September) and 800 liters per month (October – March).***
- ***Schedule your delivery through Residential Services. Deliveries can be made Monday – Saturday from 08:00 – 17:00 and someone must be at home.***



NEX Residential Services: Electric

Home Electric

- ***Enel is an Italian national power company for off-base residence.***
- ***Electricity costs will vary depending on the time of use.***





NEX Residential Services: Other Services Offered





Thank you!



We look forward to serving you!

Any questions?